



QUORUM
TECHNOLOGIES

Unified Communications
& Collaboration



Bringing IT Together

Quorum Technologies delivers success by unifying all communications into a single, seamless and cohesive Unified Communications and Collaboration platform. Quorum's Unified Communications solution is delivered over the cloud using standard internet connections thereby eliminating costly analog lines and on-premise hardware and software. With no hardware to deploy and maintain, there's no obsolescence to worry about.

Our solution works with standard VoIP/SIP phones and a web browser, so there's no software to deploy or maintain. Quorum Technologies can virtually eliminate your capital expenditures while significantly reducing your monthly costs.

Unifying Features:

- Unified Command Center
- Real-Time Presence
- Administration
- Multi-Location

Collaboration Services:

- Full Features Web Meeting
- 1-Click Desktop Sharing
- Remote Desktop Access
- Video Conferencing

Messaging Services:

- Full Featured Hosted Email
- Secure IM/Text Messaging
- Personal Fax to Email
- MobileMessage
- Full Feature VoiceMail



Business Voice Services:

- Unlimited Virtual PBX
- Intelligent Call Routing
- Personal Conferencing
- Call Recording
- MobileCall

Call Center Services:

- Unlimited Virtual Call Center
- Supervisory Modes
- Live-Monitor
- Call Recording

Interoperability Features:

- Salesforce.com Call Adapter
- Outlook Integration
- Analog Phone Support
- MPLSConnect

Service Levels to Fit Your Business

Business Voice

- Customized Auto-Attendant
- Unlimited In/Out Dialing USA/Canada
- Caller ID
- Call Waiting, Hold, Transfer
- Call Routing/Find Me
- Voice Mail & Mobile Messaging
- Extension & Direct Line
- Mobile Call
- Conference Bridge Line
- Real-Time Presence
- Disaster Recovery
- Dashboard
- Music on Hold

Element

- All Business Voice Services
- Unified Command Center
- Mobile Message
- Digifax (100)
- Secure/Federated IM
- Real-Time Presence
- Disaster Recovery
- Multi-Location Optimized
- Up to 3 IP Dev. Per Seat

Communicator

- All Element Services
- Video Conferencing
- Unlimited Web Meeting
- Whiteboard
- Unlimited Fax
- Operator/Soft Console
- Remote Desktop

Call Center

- Unlimited ACD
- 10 Call Queues
- Call Recording
- Unified Live Monitor
- Real-Time Reports
- Supervisory Mode
- Silent, Whisper or Barge-in

Core UCC Suites

About

Quorum Technologies is a customer-focused IT firm offering a full range of services to solve today's complex business challenges. Quorum Services including Networking, Enterprise Infrastructure, Wireless Technologies, Virtualization, Managed IT, Unified Communications and Collaboration, Mobile Apps for iOS, Android, RIM, MS, and Telemedicine. We are committed to our client's success demonstrated by innovative and cost effective solutions. For more information, visit Quorumtech.net.