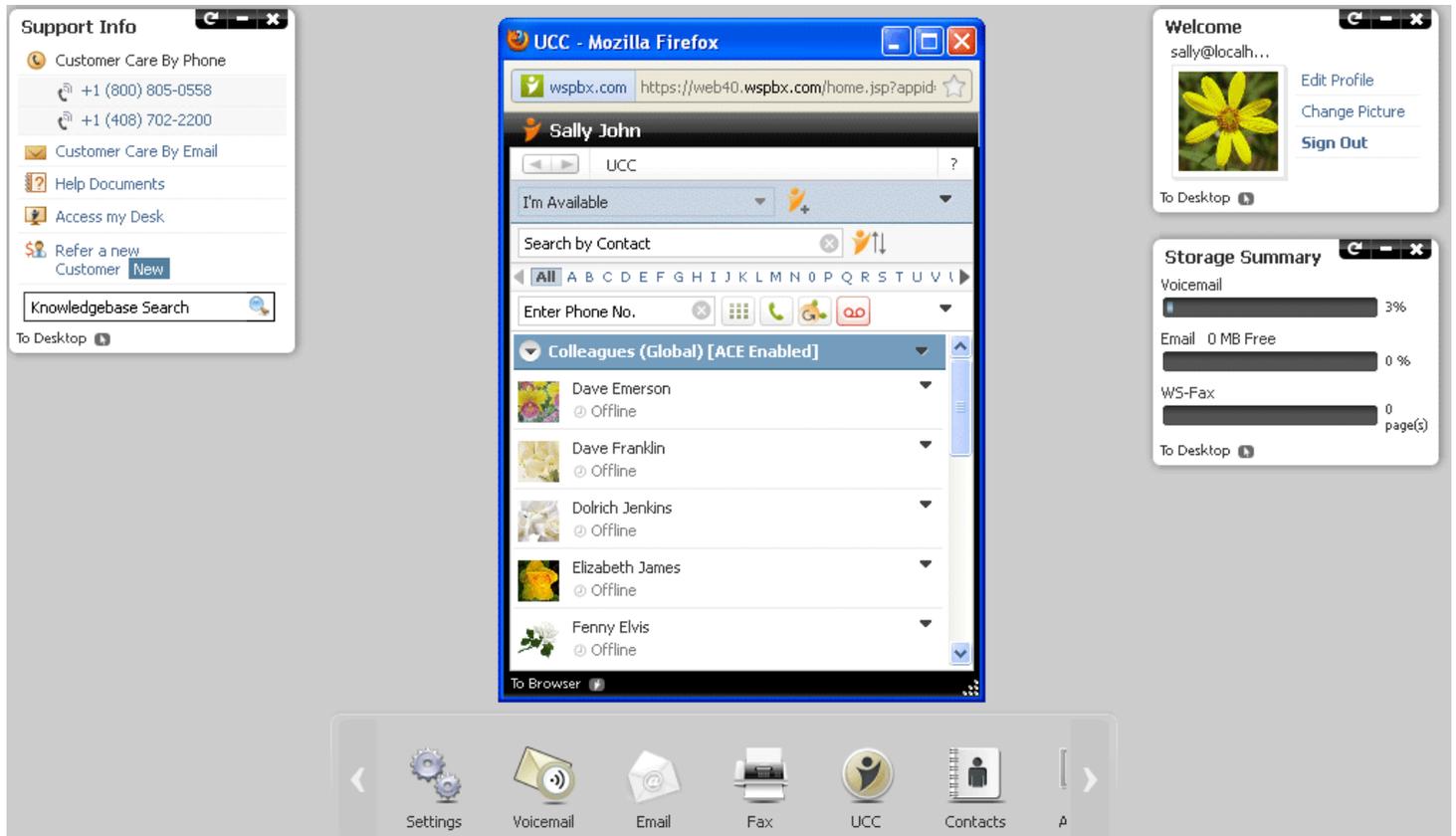


Getting Started with Our Product UCC

Before you can start using Our Product UCC, you need to log into your personal dashboard. To log into your account:

- ◆ Enter <http://quorumweb40.wspb.com> on the address bar of your web browser and press **Enter** or click **Go**
- ◆ Enter your **User name** and **Password** Our Product, and click **Sign In**, which displays home page with UCC popped out in a new browser as shown



Important: A important factor that governs your login is the IP Server Setting. Our Product Messenger automatically configures the connection and SIP settings appropriate for your organization. However, if you are unable to log into your account in spite of providing the correct login credentials, please contact your System Administrator.

PLEASE VISIT THIS SITE FOR ADDITIONAL HELP WITH THE UCC

<https://central.wspb.com/docs/html/saas/UCCWebHelp/UCCHelp.htm>

Auto Launch of UCC

Users can automatically launch Our Product UCC when they log into their respective systems. To set this feature user need to activate the following settings:

- ◆ Auto Start UCC with 4.0
- ◆ Keep me signed in
- ◆ Auto Start 4.0 with the Windows Start up

If all the above settings are active we can auto launch 4.0 when we start our systems as shown:



The screenshot shows a login form with the following elements:

- Login** (Title)
- User Name :
- Password :
- Keep me signed in**
for 4 weeks unless I sign out. [Uncheck if on a shared computer]
- Auto Startup**
[Start Web40 on windows startup]
-
- [Forgot your password?](#)

- ◆ Activate **Start UCC and Save the state through global persistence** should be checked.

The following are the prerequisite:

- ◆ Check Automatically Start Our Product UCC on Dashboard login (in **Settings>> UCC and Soft phone Settings>> General UCC Settings**) check box
- ◆ Check Keep me signed in option in the login screen as shown:



The screenshot shows the login form with the following elements:

- Login** (Title)
- User Name :
- Password :
- Keep me signed in**
for 4 weeks unless I sign out. [Uncheck if on a shared computer]
- Auto Startup**
[Start Web40 on windows startup]
-
- [Forgot your password?](#)

- ◆ If you do not check Keep me Signed in check box , you need to enter User Name and Password when you open 4.0
- ◆ If you close the 4.0 browser directly the above settings should be retained
- ◆ If you sign out from 4.0, keep me sign in option in the login page should be not work functionality wise